Kens Home Services
HVAC Service Technician Job Description

Position Summary
Kens Home Services is seeking a skilled, customer-focused HVAC Service Technician to diagnose, repair, maintain, and replace residential HVAC systems while delivering an exceptional customer experience.

Key Responsibilities
Diagnose, troubleshoot, repair, and maintain residential HVAC systems.
Perform preventative maintenance on furnaces, air conditioners, heat pumps, mini-splits, and IAQ equipment.
Inspect systems for safety and efficiency.
Present repair and replacement options.
Educate homeowners.
Complete service documentation.
Maintain service vehicle.
Follow EPA regulations and safety procedures.
Participate in on-call rotation.

Qualifications
2+ years residential HVAC service experience, EPA 608 Certification, strong diagnostics, customer service, valid driver's license, ability to lift 50+ lbs.

Core Values
Do the Right Thing • Serve Others First • Own It • Pursue Excellence • Communicate Clearly • Be Reliable • Win as a Team.

Our Commitment
Technical skills are important, but character is equally important. We hire professionals who live our Core Values and deliver exceptional workmanship and service.